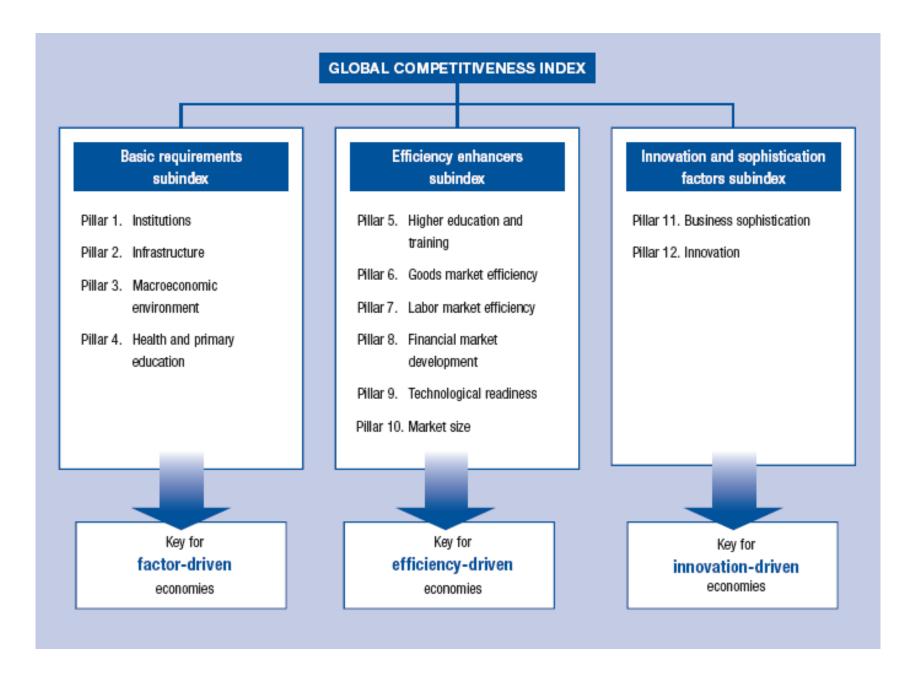
# Climbing the Competitiveness Rank: An Innovation Ecosystem



Dr. Ahmed M. Darwish



# The Currency of Knowledge

Currency of the 20<sup>th</sup> Century corporation was physical goods, Currency of the 21<sup>st</sup> Century corporation will be ideas.

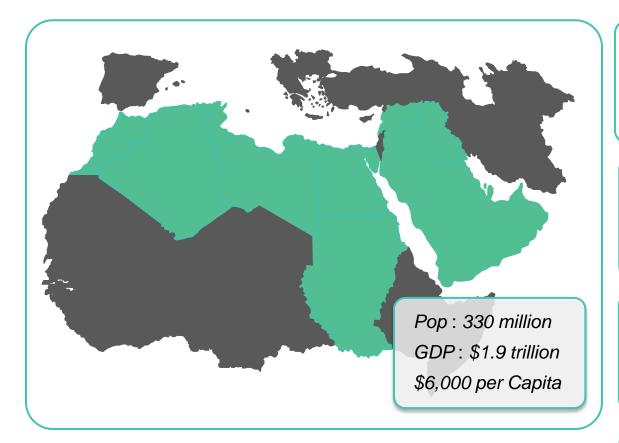


Economy is rapidly giving way to the Creative Economy.

Competitive advantages once enjoyed by **big companies** are now available to **start-ups** thanks to plentiful **capital** and the **power of the Web.** 

By 2020, 80% of business profit and market value will come from that part of the enterprise that is built around info-business (Stan Davis and Bill Davidson)

### Middle East and North Africa (MENA)





#### Brazil

Pop: 190 million GDP: \$1.6 trillion \$8,300 per Capita



#### Russia

Pop: 142 million GDP: \$1.7 trillion \$11,800 per Capita



#### India

Pop: 1.2 billion GDP: \$1.2 trillion \$1,000 per Capita

- One Region : common language & culture
- Robust economic growth as a result of structural reforms and the adoption of market-based economic policies
- Strategic location with proximity to Europe and South Asia



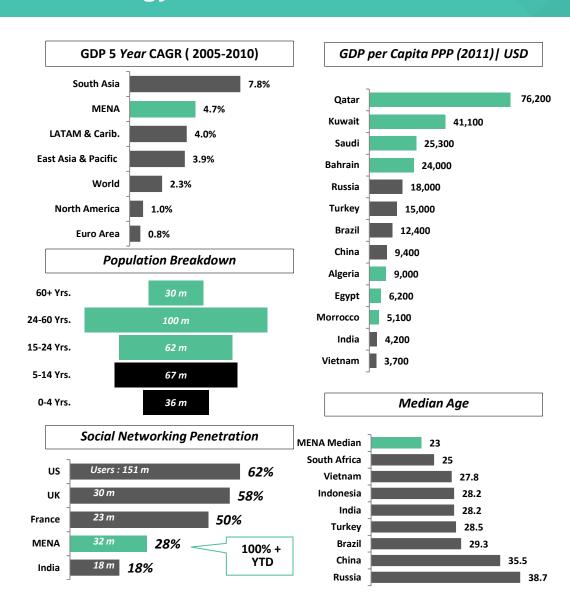
#### China

Pop: 1.3 billion GDP: \$4.3 trillion \$3,300 per Capita

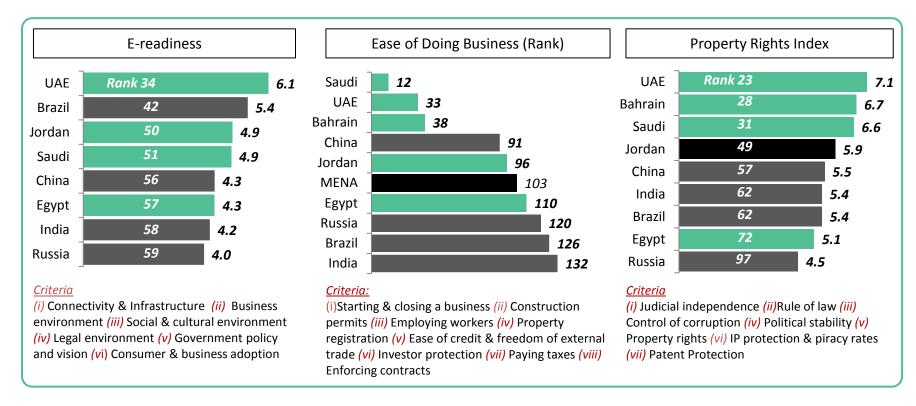
Sources: International Monetary Fund & UN Population Databases

# Growth Economies With a Young Population, Growing Spending Capacity That is Keen for Technology Products

- MENA has enjoyed one of the highest global economic growth rates during the past 5 years driven by
  - Market based economic reforms
  - Diversification and strong growth in non-oil industries
- With the potential for a huge demographic dividend..
  - Youngest population globally with a median age of 23
  - Workforce and active consumer population likely to increase by 100+ million over the coming decade
- Coupled with a growing spending capacity..
  - Mixture of high income and middle income countries
  - Expanding middle class across the region, with a growing spending capacity
- ..and an increasing appetite for TMT services
  - Internet, mobile and IT consumption growth amongst the highest in the world\*
  - Latest TMT services are taking root at an accelerating rate

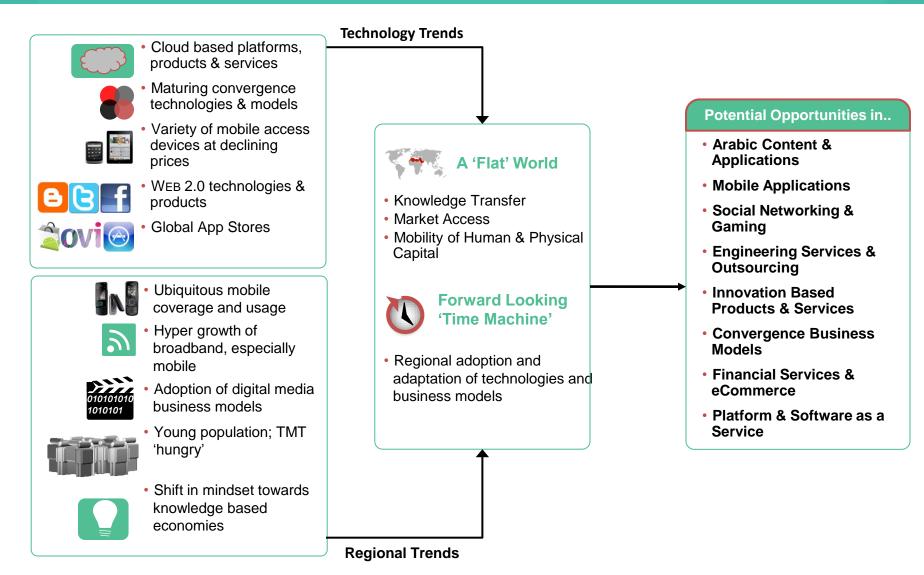


#### MENA Enjoys a Favorable Technology & Business Environment



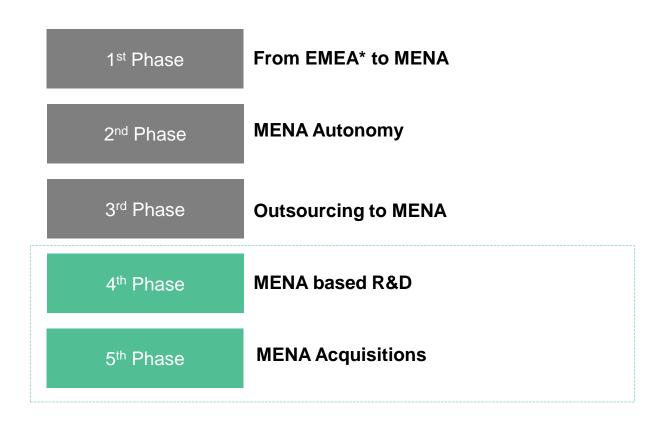
- The leading MENA countries compare favorably with BRICs as measured by the Ereadiness index (a proxy for the overall TMT environment)
- Doing business in MENA is easier than BRICs (with the exception of China). Furthermore,
   MENA is one of the top reforming regions globally
- MENA countries fare better than BRICs in property rights protection

# MENA is Set to Benefit From Global & Regional Trends, Creating an Unprecedented Set of Investment Opportunities



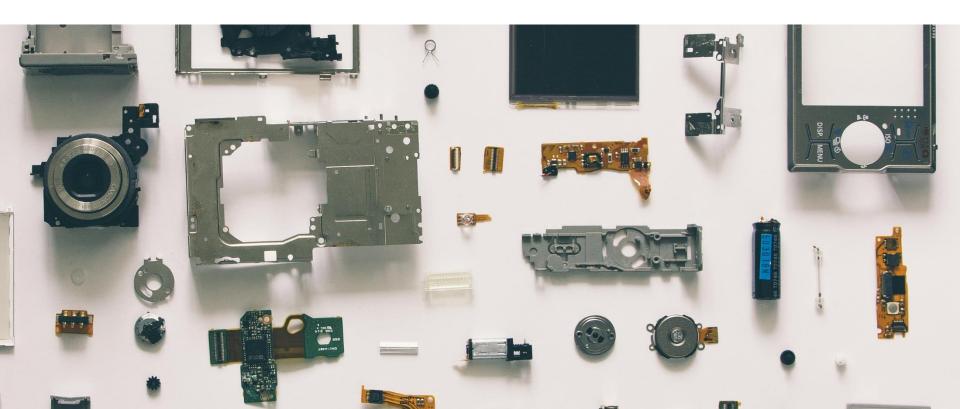
#### **Phases of Growth**

MENA represents a large segment of the global Technology, Media and Telecommunications Industry's "Next Billion Customers"



# **Innovation**

Is believed to be the fundamental source of significant wealth generation within an economy





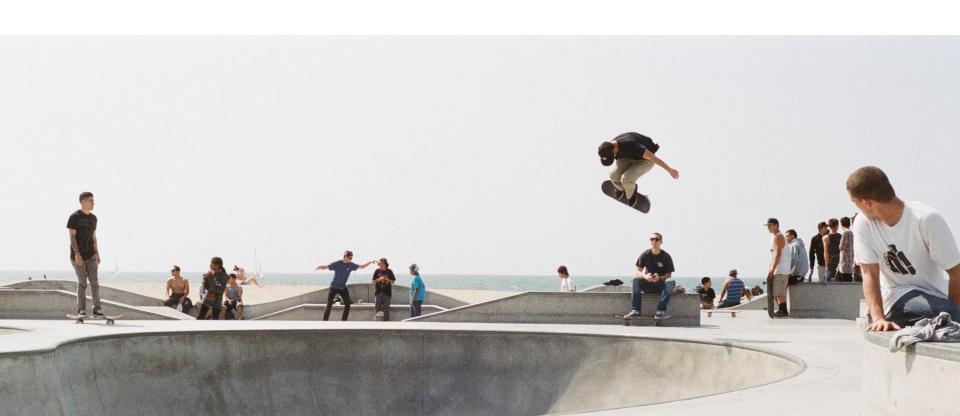
In this talk we investigate the relation between innovation and economy growth and the steps towards moving from a classic product economy to a more advanced knowledge economy

towards a futuristic innovation economy.

Observations show that most countries have the basic ingredient, namely **bright youth.** 

The problem is that either they were never told that they have wings and can fly or the ecosystem does not allow the cycle to complete to translate innovative ideas into cash;

So those who discover they can fly, fall after a very short flight!!



## **Innovators vs Entrepreneurs**

#### **Innovators**

Dreamers

#### **Entrepreneurs**

- Recognize that If they don't build their dream, someone will hire you to help build theirs.
- Understand that there is little difference between obstacle and opportunity ... and are able to turn both to there advantage.
- Willing to work 80 hours a week to avoid working 40 hours a week.

#### **Hurdles to Over Come**

- Financial (banking sector does not have the right tools to deal with this phenomena)
- Non-financial services
  - How to establish a company (suitable legal structure)
  - Marketing surveys
  - Business models
  - Cash flow
  - Technical support
    - How to turn an idea into a prototype
    - How to productize a prototype
    - How to market .. Where to advertise an sell

# **Ecosystem**

a complex network or interconnected system.



- Ecosystem is working when is at equilibrium or stable / sustainable
- Example One: Body .. burning energy .. becoming fat
- Example Two: Government queue: Coming in at a higher rate than going out

### In this context, the actors would include:

#### The Material Resources:

Funds, equipment, facilities, ...

#### The Human Capital:

Students, faculty, staff, industry researchers, industry representatives,
 ...

#### The Institutional Entities

 The universities, colleges of engineering, business schools, business firms, venture capitalists (VC), industry-university research institutes, federal or industrial supported Centers of Excellence, and state and/or local economic development and business assistance organizations, funding agencies, policy makers, ...

# The Innovation ecosystem comprises two distinct, but largely separated economies:

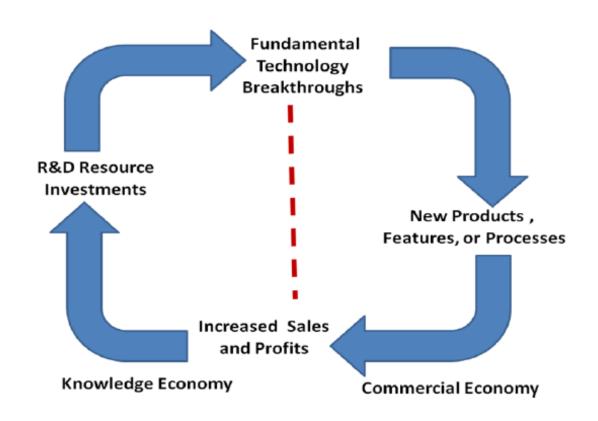
The Knowledge Economy; which is driven by fundamental research.

The Commercial Economy; which is driven by the marketplace.



The two economies are weakly coupled because the resources invested in the knowledge economy are derived from the commercial sector; this includes government research and development (R&D) investments which are ultimately derived from tax revenues.

# The Innovation Ecosystem Loop



### **Ecosystem Features**

- An important feature of an innovation ecosystem is that the resources available to the knowledge economy are coupled to the resources generated by the commercial economy, usually as some fraction of the profits in the commercial economy.
- Another feature is that the ecosystem is usually strategically developed around a specific technology.

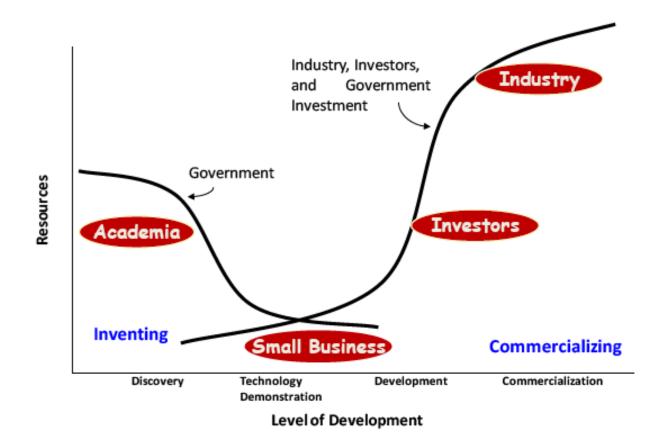


# **Transforming Knowledge into Product & Services**

An innovation ecosystem is said to be thriving and healthy when the resources invested in the knowledge economy (either through private, government, or direct business investment) are subsequently replenished by innovation induced profit increases in the commercial economy.

At that point, the two economies (knowledge and commercial) exist in balanced equilibrium and the innovation ecosystem is deemed to be healthy.

# **Valley of Death**



Source Deborah J. Jackson

## Statistically, for every 10 enterprises

50% Fail

30%

are marginal in that they don't fail, but also don't experience growth

10%

grow at a rate of about 20%

10%

grow significantly faster, providing returns up to 1000%

# Venture Capitals VS Angel Investors

- Will want some control (voting, board, veto)
- Will want to own 20-30%
- Very actively engaged (they get paid to do this!)
- Can add tremendous value and be great business partners
- Can be total disasters
- Typically rational actors, commercially-driven, but if inexperienced...

- Will want no control ("send me an annual email")
- Will want to own 1-10%
- Maybe engaged or not (often a hobby, sometimes a personal mission)
- Can add tremendous value and be great business partners
- Can be total disasters
- Typically rational, but if unsophisticated: naïve irrational, emotional

### **Main Actors in Fundraising**

#### 1) General Partners (managers)

- Venture Capitalists
- Contribute 1%-5% of the funds they manage
- Share maybe in various forms other than Cash
- Ownership share shows commitment to fund



- HNWI
- Corporate Companies
- Pension Funds
- Insurance Companies

Some well established, some want to invest but don't know where and who with hence end up going to large PE's that have track record, making it the barrier to new small PE's



#### **Intermediaries**

#### 1. Investment advisors (gatekeepers)

- Firms that give advisory services to some clients
- May have discretionary control over their clients money (e.g. Portfolio managers, family offices)
- For small clients can bundle these into one to invest (SPV's or Fund of Funds)

#### 2. Consulting firms

- Monitor performance of PE's to recommend to clients (i.e. the LP's)
- Do not manage funds themselves

#### 3. Placement Agents

- Represent groups that are interested in being LP's in PE firms
- Can play role of broker from one PE to the other or sell but subject to GP approvals
- Varying fee structure and usually on actual funds raised

### **Challenges for First Time Funds**



#### If it does not exist:

- Attract investors not purely motivated by financial returns
- Align with existing institutions
- Recruit a lead investor (s)
- In all these cases lower fees are paid to the GP and the lead investor
- Even less than the other LP's that come in.

# **Examples from Egypt**

#### **Government:**

TIEC

#### **Private Sector:**

Sawari Ventures Flat6Labs Greek Campus 138 Pyramids

NGO:

**EED** 









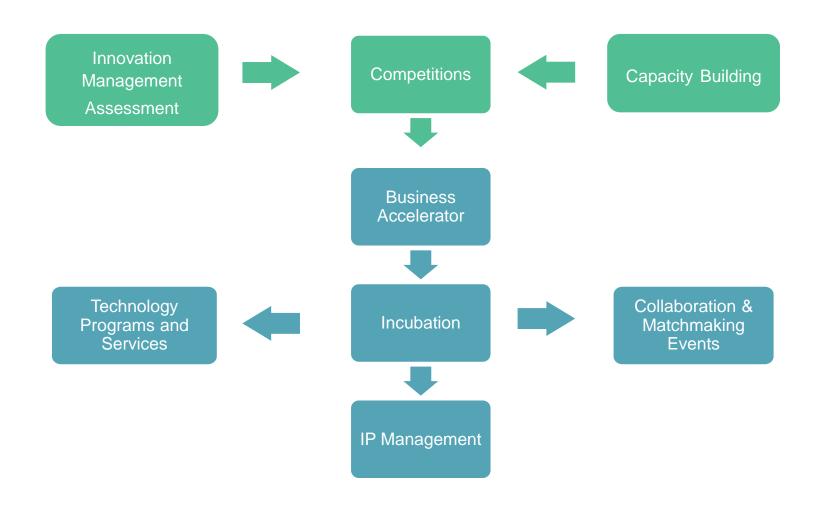




# Technology Innovation & Entrepreneurship Center



### **Service Portfolio**



#### **Sawari Ventures**

- 12+ year track record of early & growth stage investing in Egypt
   & MENA
- Experience as entrepreneurs, investors, operating executives in MENA & US
- In-depth knowledge of regional TMT markets and ecosystem
- Highly regarded within the regional entrepreneurship community as value add investors and mentors
- Access to top entrepreneurial talent
- Long-standing relationships & networks
  - Local/Regional TMT community
  - US/Regional Business, Government, Technology
  - Non-Resident Arabs; investors, executives, technology
- Vision for the market opportunity
- From and in the region







### Flat6Labs: Sawari Ventures' Startup Accelerator

Flat6Labs is a startup accelerator for seedstage investments, acting as a feeder for quality proprietary deal flow, launched in Cairo in 2011 by Sawari Ventures. Flat6Labs is now positioned as regional startup accelerator that fosters and invests in bright and passionate entrepreneurs with cutting-edge ideas.

Flat6Labs seed funding, strategic mentorship, a creative workspace, a multitude of perks, entrepreneurship-focused business training, and directly support startups through an expansive network of partners and numerous entrepreneurial activities.

Fulfilling its mission of creating more entrepreneurial hubs in vibrant ecosystems, Flat6Labs is currently operating in Cairo and Jeddah, with plans to expand to several locations in the MENA region.



Founded By

In Conjunction With











Founded BY

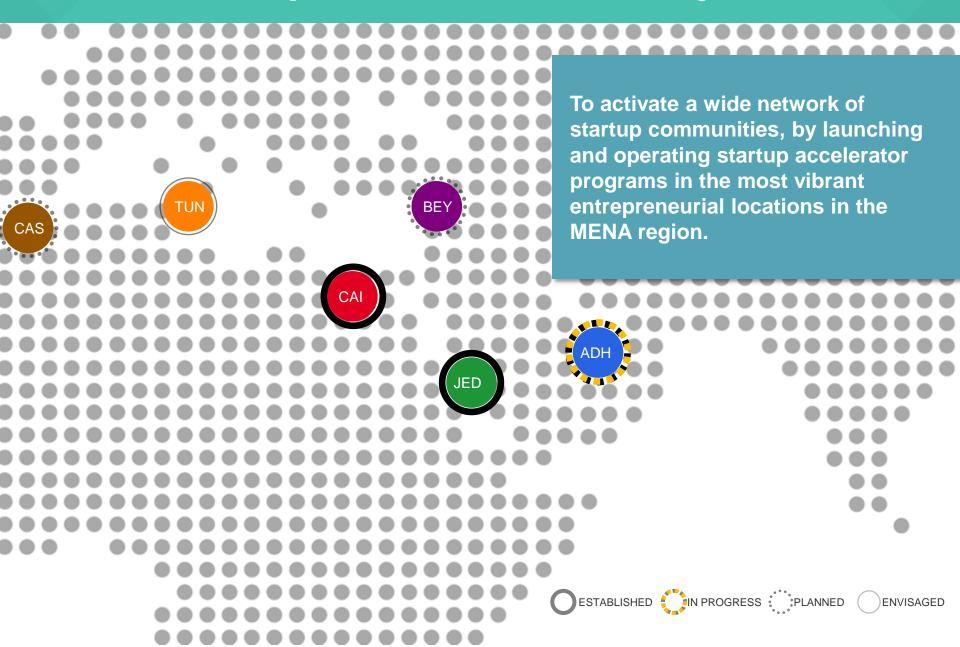
**Founding Sponsors** 



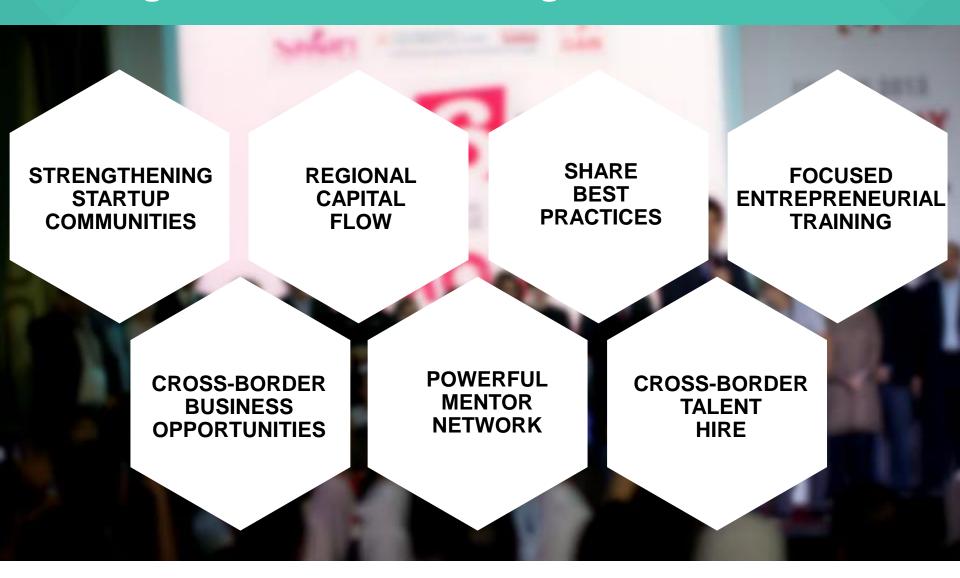




### Flat6Labs Expansion; Near Term Objective



# A Regional Accelerator Program



### The Startups

**Flat6Labs** incubates and invests in tech and tech-enabled startups, with no specific focus on a certain technology sector.

These are examples of the technology sectors Flat6Labs has invested in to date:



**Digital Content** 



**Social Platforms** 



Green Technology & Renewable Energy



**Mobile Apps** 



Industrial and Manufacturing Solutions



Electronics and Embedded Systems



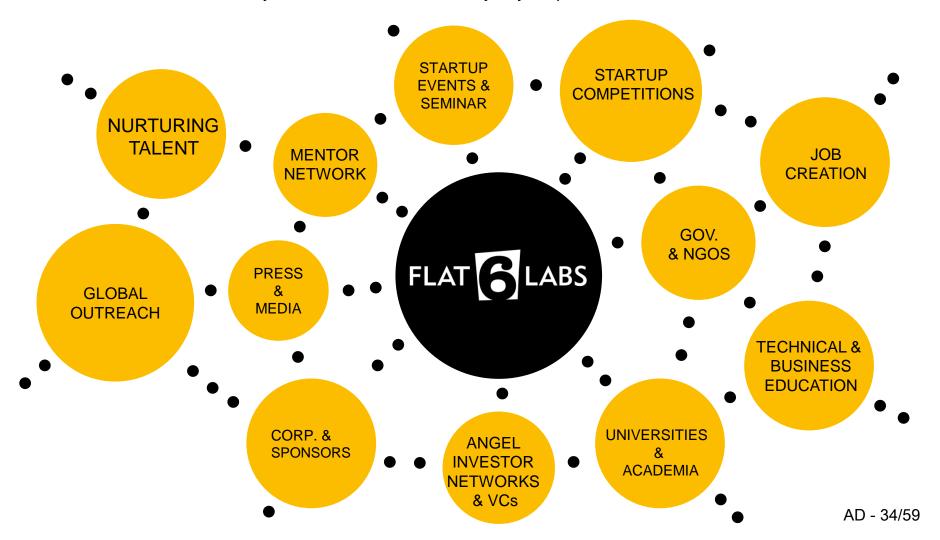
E-Commerce & Crowdsourcing



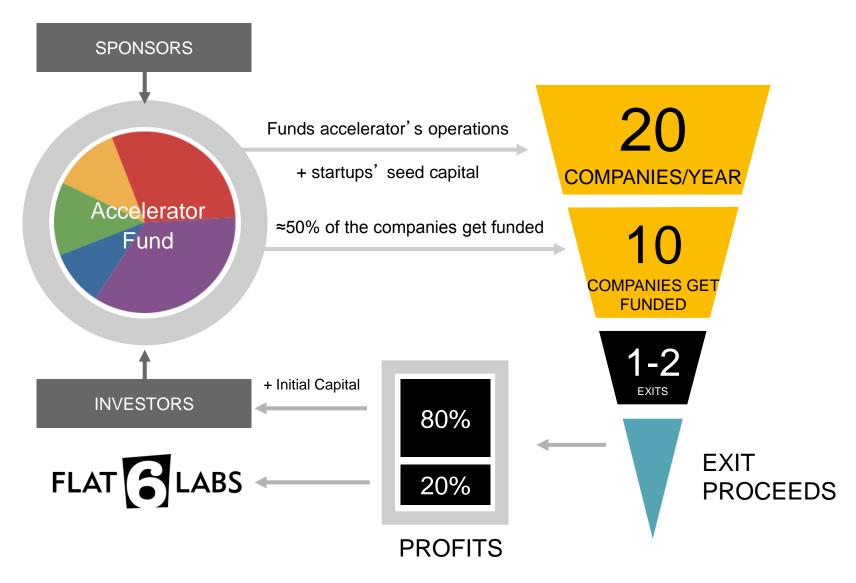
Online, Mobile and Console Games

### Connecting & Catalyzing the Ecosystem

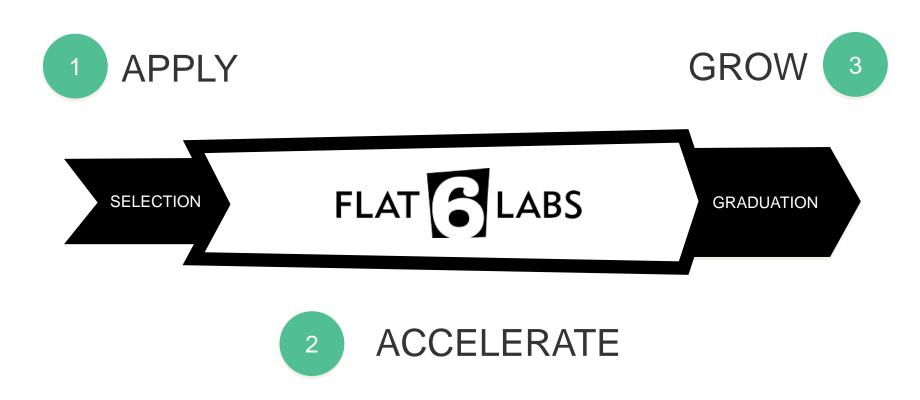
Designed to be a place where a the brightest and most promising entrepreneurs in MENA can be found, Flat6Labs accelerators are designed to act as the focal point to connect the dots between the efforts of various ecosystem stakeholders in every city it operates in.



### Flat6Labs Financial Model

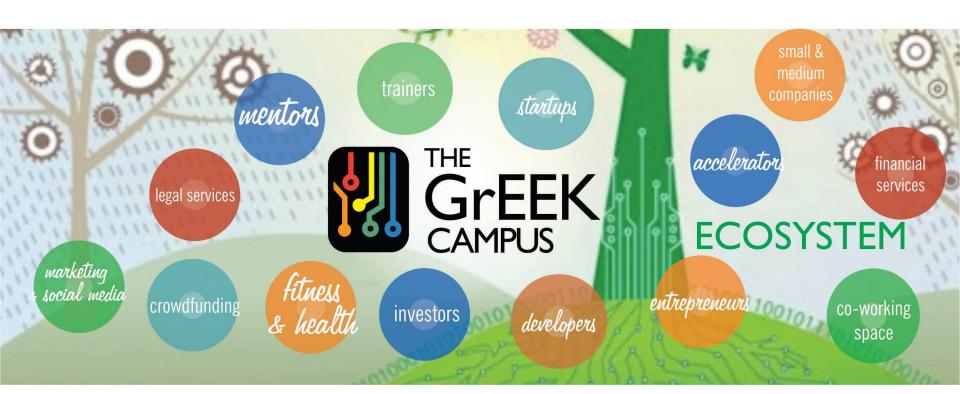


### **Flat6Labs Process**



# The GrEEK Campus - Ecosystem

Aim is to create an integrated ecosystem where companies, individuals and organizations can work together, create more value from being in close proximity, explore new business ventures, integrate services and simply work in an energetic business complex.



# The GrEEK Campus - WorkOut



Creating a balanced working environment where splitting time & energy between work and exercise is crucial for a healthy daily routine.

The GrEEK CAMPUS will host a gym, climbing wall, nursery and team building sports activities.







# The GrEEK Campus - Enjoy



The GrEEK CAMPUS is all about having fun in your working environment and staying productive while enjoying a nice meal or attending a music concert.

With the 350 m<sup>2</sup> food court, outdoor, indoor seating areas and a music stage the GrEEK CAMPUS will offer a unique place to work and enjoy being at the workplace.





### 138 Pyramids Focuses on Start-ups and SMEs



#### Incubation

#### **Acceleration**

- We search for innovators, disruptors and business entrepreneurs who are keen on building at their early stages. We aim to partner with them to cocreate companies that have scalability & high employment potential
- We provide them with seed funding, space, mentorship and a comprehensive business exposure that could help turn their business ideas into full fledged enterprises

- We partner with operating stage entrepreneurs to drive their businesses into more profitable enterprises
- We provide access to finance, work with management on devising corporate strategy, business development initiatives and plan organizational restructuring when necessary to unlock and create value

Access to finance through 138 Pyramids & other sources we see compliment growth cycles

**Service Providers** 

# 138 Pyramids offers a range of services





We firmly believe that our team of highly skilled individuals prominently differentiates the experience we offer our portfolio companies. Our team enjoys sharing expertise in business development, market strategies and financial analysis, in addition to being highly capable of identifying industry outlooks, evaluating industry attractiveness and assisting with merges and acquisitions.



We leverage on our networks and relationships across the globe to give our companies unmatched abilities to get introduced to potential business partners, create solid customer bases and recruit employees to help grow our companies.



Since funding is usually a significant problem that companies face, we make sure to provide the sufficient funding, from various sources, that companies need to achieve our collectively set aspirations in exchange for minor equity.



Start-ups often face auditing/accounting problems in addition to legal incorporation issues that hinder their performance; thus, we are keen to connect our companies with legal and accounting experts that facilitate their establishment procedures in addition to any other needed service namely: office space, web/ app development services, recruitment agencies, marketing and social media agencies...etc.

## **Entrepreneurs to Partner with**

**Team** 

- 2-4 dedicated founders
- Strong management team
- At least one technical/domain expert co-founder
- Must have Egyptian citizens

Business Structure

- Start-ups and growth companies that have an identified client and a structure for driving growth
- Clear understanding of the market
- Realistic perspective on market opportunity and competitive landscape
- Ability to scale and roll out easily while creating new employment opportunities
- Quick break even point
- Visible exit opportunities

**Stage** 

- Ideally with identified client for start-ups to join our incubation program
- Operating with proven cash flows for SMEs to join into our acceleration program

# **Egyptian Engineering Day – EED**

# The largest Youth Engineering event in the Europe, Middle East and Africa

- 230 Graduation Projects
- 15,000 Visitors
- 150 Professors
- 130 Company Representatives
- 10 NGO Representatives
- Coverage:
   20 TV channels 10 Radio Channels
   30 Newspaper and Magazines
- 82 projects received offers / incubations
- 113 job offers



# **Egyptian Engineering Day – EED**



## **Pick the Team**

## Volunteers vs. Paid Professionals





EED 2014 Closing Video

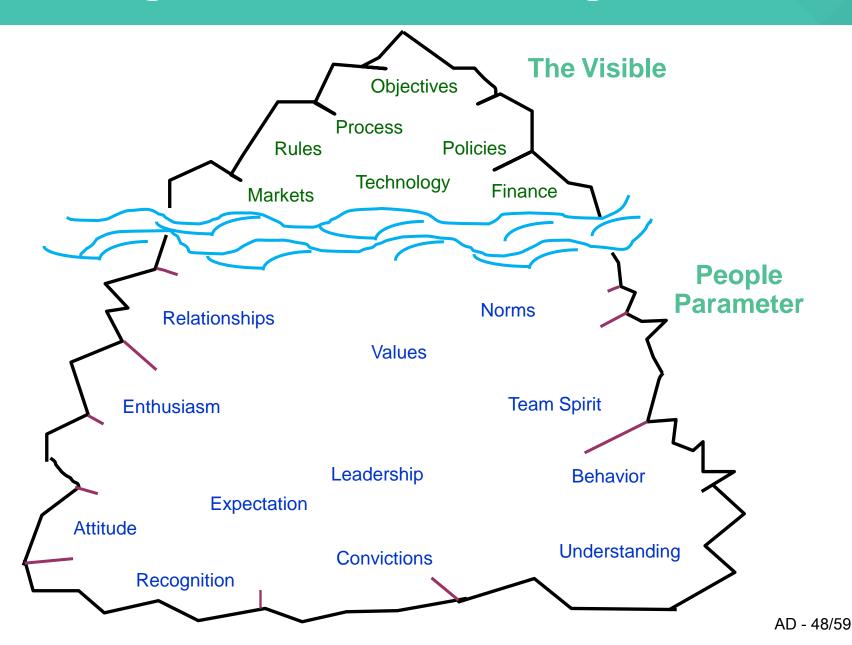
# Are we only targeting newly formed entrepreneurial companies ...

Of course not

### **Michael Porter**

- One of the prime keys to organization effectiveness over the next years is The ability of the companies we work for to innovate. Without that ability inherent in our structures, our businesses are doomed to falter and stall somewhere.
- If you sit still at any one place, you're dead, because someone from another location will come and take the business away from you.
- You must not be valued only in your own country but also elsewhere.

# The Organizational Iceberg



### **Evolution of the Team - Leader's Role**

#### **Stage 1: Start - Up Team**

Authority

**Expert** 

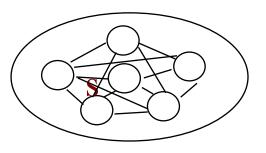
**Teacher** 

**Problem** 

**Coordinator** 

Team supervisor

**Mentor** 



#### **Stage 2: Transitional Team**

**Shared authority** 

**Monitor** 

Helper

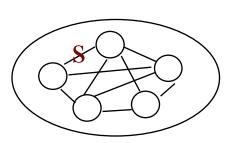
**Example setter** 

**Teacher** 

**Evaluator** 

Information provider

link to other teams



#### Stage 3: Well Trained, Experienced

Manager of boundary

**Auditor** 

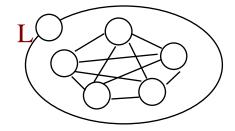
**Expert** 

**Resource provider** 

Goal setting guide

**Information provider** 

**Protector / buffer** 



#### **Stage 4: Well Trained, Mature Team**

**Boundary leader** 

**Shared values** 

Coach

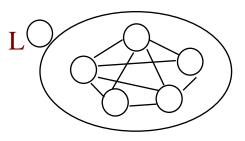
Champion

Counselor

Resource provider

**Supporter** 

**Shared responsibilities** 



# **Employees of the Decade**

"For global knowledge / learning organization we need employees who are fast, flexible, who are continuously building their skills and are dedicated to a corporate culture of change. Facing a rapidly changing and unpredictable future – that is a competitive advantage of really lasting value"

# **Characters in contracting business**

Leaders	Entrepreneurs	Managers
<ul> <li>Charisma</li> </ul>	<ul> <li>Large risk takers</li> </ul>	<ul> <li>Analysis</li> </ul>
<ul> <li>Beguiling</li> </ul>	<ul> <li>Can found a new business</li> </ul>	<ul><li>Cool</li></ul>
<ul><li>Vision</li></ul>	<ul> <li>No good in larger organizations</li> </ul>	<ul> <li>Logical</li> </ul>
<ul> <li>Strategies</li> </ul>	<ul> <li>Massive need to independence</li> </ul>	• Process
<ul> <li>Inconsistent</li> </ul>	<ul> <li>Game player</li> </ul>	Systems
<ul> <li>Catalyst for change</li> </ul>	Iconoclast	Conservative
<ul> <li>Inspiration</li> </ul>	<ul> <li>Not constrained</li> </ul>	<ul><li>Planning</li><li>Budgeting</li></ul>
·		<ul><li>Controlling</li></ul>
Energizing people     The second	Everything is possible	<ul> <li>Focused on few things</li> </ul>
<ul> <li>The longer term</li> </ul>	<ul> <li>Very focused</li> </ul>	<ul> <li>Predictability</li> </ul>
<ul> <li>Dreams</li> </ul>	<ul> <li>Nobodies boss</li> </ul>	<ul> <li>Frameworks</li> </ul>
<ul> <li>Big picture</li> </ul>	<ul> <li>Makes luck work</li> </ul>	<ul> <li>Reduction of risk</li> </ul>
<ul> <li>Empowerment</li> </ul>	<ul> <li>Unreal degree of tenacity</li> </ul>	<ul> <li>Rationality</li> </ul>
<ul> <li>Cultural values</li> </ul>	<ul> <li>Often poor with people</li> </ul>	<ul> <li>Structures and rules</li> </ul>
<ul> <li>Personality centered</li> </ul>	<ul> <li>Innovation</li> </ul>	<ul> <li>Build on organization</li> </ul>
<ul> <li>Sometimes irrational</li> </ul>	<ul> <li>Unorthodox personality</li> </ul>	<ul> <li>Consistent</li> </ul>
<ul> <li>Originality</li> </ul>	<ul> <li>Can destroy as well as create</li> </ul>	<ul> <li>Clarity</li> </ul>

### Comparison of Traditional and Electronic Elite Executives

#### **Traditional Executives Say**

#### **Electronic Elite Executives Say**

- Bigger the better, biggest is best
- Markers are territory to be conquered.
- Destroy the competition and leave no wounded.
- Hide your mistakes from the other sharks.
- Lecture employees on company loyalty.
- Install a computer so you can cut headcount.
- Always keep the bastards guessing
- You can't trust people, especially employees.
- Success is having a big staff and a big budget

- Stay lean. Run hard, move quick
- Treat Customers like business partners
- Compete today and co-operate tomorrow
- Let the organisation learn from your mistakes.
- Throw a company party in the car park.
- Let people buy the computers they need.
- Always explain why you've made a decision.
- Let people alone and they'll do the right thing.
- Success is feeling good about what you do.

## **The Great Management Paradox**

#### **Traditional Skills**

#### **Emerging Skills**

- Direct people.
- Do things well.
- Hold a tight rein.
- Be the expert.
- Earn personal respect.
- Be logical.
- Say yes to your ego.
- Order the behaviour.
- Be in control.
- Be responsible.
- Emphasize activities.
- Allow budgets to guide decisions.
- Require conformity.
- Follow the chain of command.
- Be strong.
- Get with the program.
- Get compliance.

- Teach self-motivation.
- Do great things.
- Sit lightly in the saddle.
- Teach others.
- Develop partnerships.
- Be intuitive.
- Shape a group ego.
- Model the behaviour.
- Enable self-control.
- Build joint accountability.
- Emphasize results.
- Let values guide decisions.
- Encourage creativity.
- Follow the customer.
- Empower.
- Challenge the process.
- Encourage commitment.

- Source: Honeywell
- Ability to plan for the accomplishment of goals.
- Ability to administer rules & policies fairly and consistently.
- Interdepartmental relations.
- Ability to train and develop subordinates.
- Initiative.
- Member of management (identification with management).
- Technical Competence.
- Human relations skills.
- Safety and housekeeping.
- Communications.
- Willingness to accept responsibility.
- Integrity, trustworthiness, and honesty.
- Departmental administration skills

- Energy. To what extent can this individual maintain a continuous high level of work activity?
- Resistance to stress. To what extent will this individual's work performance stand up in the face of unusual pressure?
- Self-objectivity. To what extent does this individual realize his own assets and liabilities?
- Inner work standards. To what extent will this individual want to do a good job, even if he could get by with doing a less acceptable job?
- Managerial identification. To what extent has this individual incorporated (or is likely to incorporate) values such as service, friendliness, justice of company position on earnings, rates, wages, etc.?
- Forcefulness. To what extent does this individual make an early impact on others?
- Likeability. To what extent does this individual make a likeable impact on the staff?

Source: AT&T

- Range of interests. To what extent is this individual interested in a variety of fields of activity such as science, politics, sports, music, etc.?
- Scholastic aptitude. To what extent does this individual compare to other individuals in his ability to learn new things?
- Awareness of social. To what extent can this individual perceive subtle cues in the behavior of others to him?
- Leadership. How effectively can this individual lead a group to accomplish a task without arousing hostility?
- Behavior flexibility. To what extent can this individual, when motivated, modify his to reach a goal?
- Need for Superior approval. To what extent does this individual have a need to have his behavior approved by those he views as his superiors?

Source: AT&T

- Need for peer approval. To what extent does this individual have a need to have his behavior approved by those he views as his peers?
- Organizing and Planning. To what extent can this individual effectively plan and organize his work?
- Decision making. To what extent can this individual make decisions
  of high quality, and how likely is he to make decisions when required?
- Oral communications skill. To what extent can this individual effectively present an oral report to a small conference group?
- Written communications skill. To what extent can this individual effectively express his ideas in writing?

Source: AT&T

**FAILURES ARE DIVIDED INTO TWO CLASSES THOSE WHO THOUGHT AND NEVER DID** AND THOSE WHO DID **AND NEVER THOUGHT** 

#### **CHALLENGE**

A GREAT
PLEASURE IN
LIFE,. IS DOING
WHAT PEOPLE
SAY
YOU CAN
NOT DO

# Thank you

ahmed@amdarwish.com